



HIV/AIDS | Orphans & Vulnerable Children | Early Childhood Development | Youth and Adult Education & Development | Community Safety & Development

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## Community Safety Initiative: Chesterville

## ONE STOP CENTRE

**I. PROJECT TITLE:** Chesterville 1-Stop Centre & Community Support Project

**II. ORGANISATION NAME:** Vukukhanye

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## 1. **BACKGROUND** (See *Vukukhanye Summary Profile*)

Vukukhanye is a Public Benefit Organisation concerned with the support and upliftment of vulnerable and underprivileged individuals, families and communities. Our strategic focus is the holistic development of the community of Chesterville, in Cato Manor, KwaZulu-Natal. Vukukhanye is presently engaging with various stakeholders (community, government business and civil society) in the implementation of a Community Safety Initiative, targeting the community of Chesterville. The principles underpinning the Community Safety Initiative are based on a document commissioned by the South African Government and compiled by the National Crime Prevention Centre (SAPS), the CSIR Crime Prevention Centre and the Institute for Security Studies (ISS) entitled "A Manual for Community Based Crime Prevention – Making South Africa Safe" (2000). The Ethekeweni Metro Council's crime prevention strategy ("Durban Safer City Strategy: 2000") is also aligned with this manual. **This 1-Stop Centre & Community Support Project forms part of the above-mentioned Community Safety Initiative.**

## 2. **MOTIVATION**

In recognition of the unacceptable levels of sexual violence and abuse in South Africa and in neighbouring communities; towards the end of 2007 a "STOP Rape" Campaign was launched. The first initiative was to hold a STOP Rape protest on the 22<sup>nd</sup> of December 2007, with a group of about 70 people standing at the intersection of Booth, Mahlati and Spine Roads, below the Pavilion Shopping Centre (Westville/Chesterville). The protest was held on a day of maximized traffic, being just a few days before Christmas – an estimated 15,000 cars drove past in the 12-hour period.



Although the protest was a success in itself, drawing attention to the epidemic of rape in South Africa and arousing much response from passers-by, there was a need for a more pragmatic and ongoing STOP Rape programme. This resulted in the strategy of establishing a One-Stop Crisis Centre in the Chesterville Community. This Centre will initially focus on three areas of concern, which are problematic in the Chesterville community – namely rape, domestic violence and child abuse.

### 3. TARGET POPULATION

#### 3.1 Geographic Location

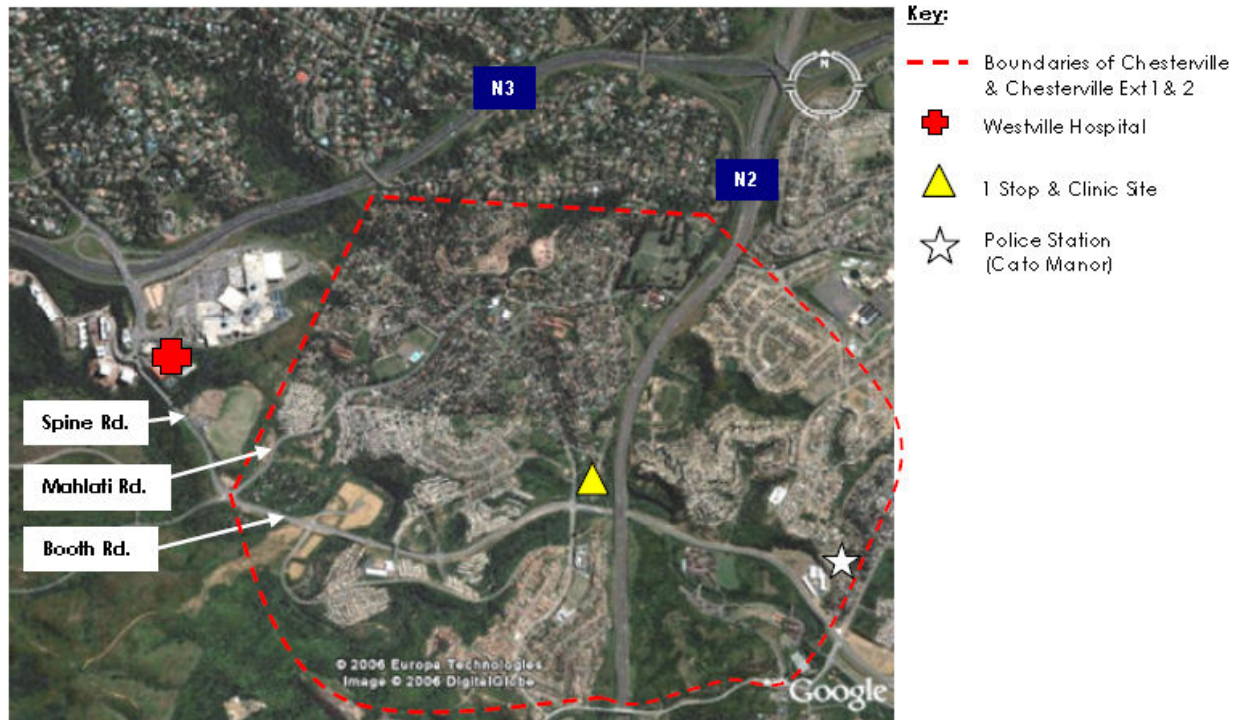
This project will target the historically disadvantaged community ('township') of Chesterville. Chesterville (part Ward 24 & Ward 29) is located in the Cato Manor region of the eThekweni Metropolitan Area, in the province of KwaZulu-Natal.



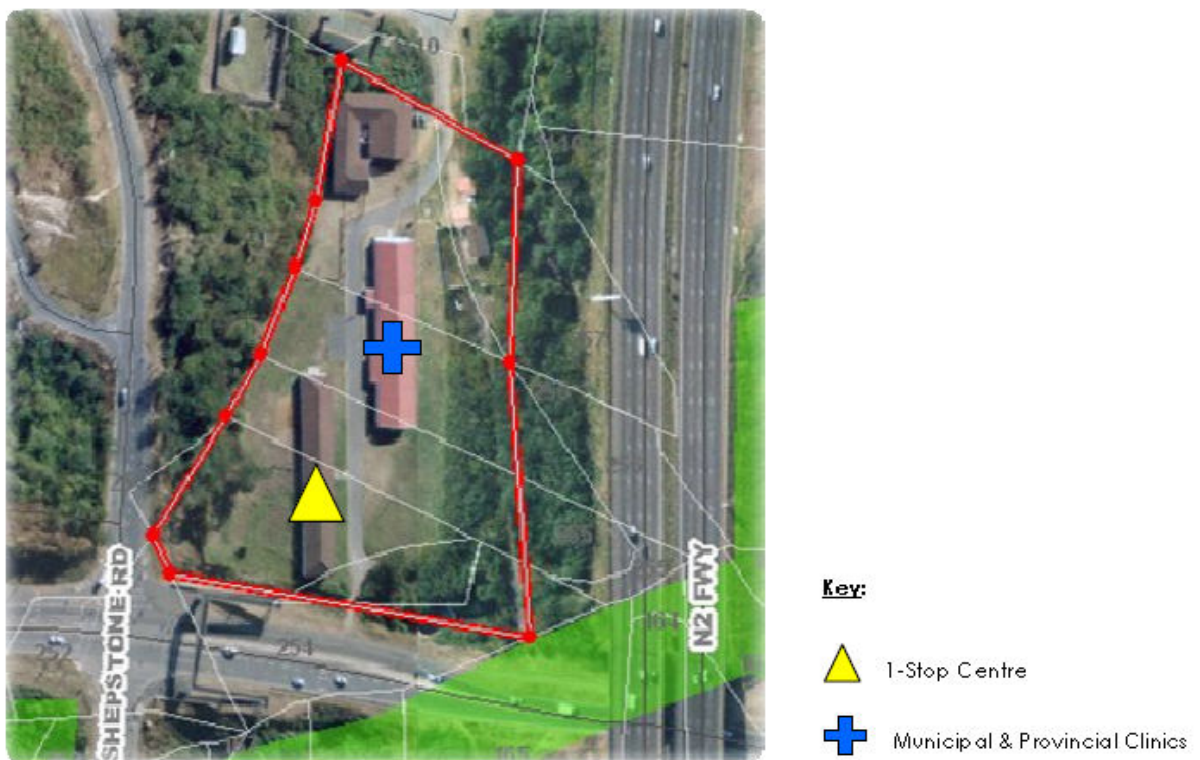
**Fig. 1:** Aerial view of Chesterville, showing surrounding communities ([www.earth.google.com](http://www.earth.google.com))

The population of Chesterville is approximately 42,000 (Stats SA, 2001). Despite the progress made since South Africa's democratic elections in 1994, characteristics of this community still include widespread poverty, unemployment, a high prevalence of HIV infection, and unacceptable levels of crime (including theft, assault, hijacking, rape and murder). Also prevalent is domestic violence, child abuse and neglect.

### 3.2 1-Stop Centre Location



**Fig. 2:** Aerial view of Chesterville, showing location of 1-Stop Centre ([www.earth.google.com](http://www.earth.google.com))



**Fig. 3:** 1-Stop Centre & Municipal Clinic Site

## **4. AIMS & OBJECTIVES**

### **4.1 Aims**

The primary aim of the project is to provide a 'victim-friendly' facility, along with appropriately trained staff and volunteers, which will serve the social needs of the community of Chesterville, with a particular focus on:

- 4.1.1 Rape
- 4.1.2 Domestic violence
- 4.1.3 Child abuse
- 4.1.4 HIV/AIDS, TB & other diseases
- 4.1.5 Orphans and vulnerable children
- 4.1.6 Vulnerable families

### **4.2 Objectives**

#### 4.2.1 Equip existing building

The Centre is being set up in an existing building adjacent to the Chesterville Municipal Clinic, Road 3, Chesterville. This is an ideal venue, given its centrality, the number of rooms, and its close proximity to the Chesterville Municipal & Provincial clinics. **(see Figs. 2 & 3 above & attached 1-Stop Centre Floor Plan)**

Priority needs include **(see item 8 below: Budget)**:

- Perimeter security fencing, with vehicle and pedestrian access gates
- Office furniture and equipment, including computers
- Counselling & Training Room furniture and fittings
- Conference Room furniture & fittings.

#### 4.2.2 Phase-in the required personnel to operate the following services:

##### **1) A Forensic Pathology Services Unit**

- First-contact care and support for rape-survivors & victims of domestic violence and abuse
- Overnight care of rape survivors and victims of abuse
- Counselling
- Referrals to appropriate service providers

The package of services offered will be aligned with those offered at the existing Thuthuzela Care Centre, Prince Mshiyeni Memorial Hospital, Umlazi **(see attached document from Dr. V.B. Mohamed, Thuthuzela Care Centre, Prince Mshiyeni Memorial Hospital)**. These will be phased-in depending on the need in the community and the availability of resources/personnel.

## 2) Day-Hospice Services

Day-care and support for those infected/affected by HIV/AIDS and other illnesses.

This represents the continued operation of the Chesterville Satellite Hospice, a project of The Highway Hospice. This service is currently expanding its days of operation from 2 to 5 days per week. People infected/affected by HIV/AIDS and other illnesses are provided with home-based care and follow-up support, nursing and counselling support, as well as meals at the centre, and an opportunity to sew and engage in other craft activities. A second-hand Hospice Shop has been established which is funding the expansion of services from 2 to 5 days per week.

## 3) Community Support

The centre will serve as the base for community workers who will conduct home visits, provide home-based care, as well as counselling and referrals as required. One of the priority objectives is the early identification and support of orphans and vulnerable children.

[Background: Since October 2008, ten community workers have been conducting home-visits in Chesterville under supervision of Vukukhanye's social worker. The information gathered from the over 400 families visited to date is being used to create a database of social needs, and has facilitated direct intervention, follow-up and referrals as needed. This has included cases of orphans & vulnerable children (child abuse and neglect, child-headed households, school registrations & waiving of fees), poverty and unemployment, identity document issues, referrals to Home Affairs, and assistance with foster care grant applications. The community workers have received training on the counselling of children, food security, types of grants available and requirements needed to access them. Health-related cases (ill and disabled) are referred to the Highway Hospice or other appropriate organizations.]



**The 10 community workers – receiving training in child counselling (November, 2008)**

## 4) Sub-office space for welfare organisations and related NGOs

The One-Stop Facility could provide sub-office space for health and welfare departments, which can be manned on a roster basis and will make services more easily accessible to Chesterville residents.

#### 4.2.3 Satellite Police Station

Application has been made for a satellite police station to be situated on the site, as the distance to the Cato Manor and Westville Police Stations is presently a significant barrier to proper reporting and response to crime in the area. In addition, the Cato Manor Police Station is significantly overloaded with insufficient vehicles, servicing a population of approximately 100,000 people ([www.cmda.org.za](http://www.cmda.org.za)).

A satellite police station will bring the SAPS into the community, which apart from working with the community against crime it would assist in alleviating the current pressure on the Cato Manor Station. Negotiations have been initiated with SAPS, working towards the deployment of reservists and/or Community Police Officers (CPO's) as the on-the-ground personnel.

### 5. HUMAN RESOURCES REQUIRED

<b>HUMAN RESOURCES REQUIRED</b>	<b>Phase 1</b>	<b>Cost / Resource</b>	<b>Total / Month</b>
<b>Doctor (Project Manager)</b>	1	R 15 000	R 15 000
<b>Administration Assistant/Receptionist</b>	1	R 3 500	R 3 500
<b>Nurse (senior)</b>	1	R 10 000	R 10 000
<b>Social Worker (level 9 or 10)</b>	1	R10 000	R10 000
<b>Social Auxiliary Worker</b>	1	R 4 500	R 4 500
<b>Counsellors (senior)</b>	2	R 5 000	R 10 000
<b>Home-based carers/Junior Counsellors</b>	5	R 2 000	R 10 000
<b>Volunteers</b>	(20+)	R 0	R 0
<b>TOTAL</b>	<b>12</b>	<b>-</b>	<b>R 63 000</b>

## **6. PARTNERSHIPS & PROJECT TEAM**

### **6.1 Partnerships**

Vukukhanye and the Chesterville Residents Association are working together closely and are cooperating with the Highway Hospice, Durban Children's Society, Department of Welfare, Department of Health (including local Municipal Clinic staff and supervisors), the South African Police Services, other NGOs operating in the Cato Manor area, The Westville Rotary Club, as well as experienced individuals, businesses and others willing to support the initiative.

### **6.2 Project Team**

The current 1-Stop Centre Team consists of people who have an interest in this arena, and who bring skills to the process:

<b>1-STOP CENTRE TEAM</b>	
Paula Nel (Team Leader)	Business person
Janine Pepper	Social Worker, Vukukhanye
Jabu Mkhize	Chesterville Residents Association (Security)
Zamo Ngobese	Chesterville Residents Association (Secretary)
Siphiwe Qwabe	Operations Manager (Chesterville Residents Association)
Peter Watt	Pastor at Westville Christian Fellowship
Reggie Perumal	Forensic Pathologist
Willa Fourie	Community & Church Worker
Mervin Maistry	Former Magistrate; Attorney
Lynette Abrahams	Nurse

Janine Pepper, Vukukhanye's full-time social worker, is facilitating the training and supervision of the community workers, who started field-work in Chesterville in October 2008. Janine is also formalizing cooperation and relationships with all Chesterville stakeholders, including the establishment of a Welfare Forum.

## **7. SUSTAINABILITY**

The strategy is to raise the initial capital through partnership with businesses, trusts and individuals, and then to lobby Local Government and Government Departments (such as the Department of Health) for ongoing funding, once the project is operational.

The establishment of a competent, committed and well managed team will also help create a positive track-record and ensure sustainability. The model to be implemented is being informed by existing government-supported models, such as the Thuthuzela Care Centre at Prince Mshiyeni Hospital (Umlazi, Ethekwini).

## 8. BUDGET – ONE STOP CENTRE & COMMUNITY SUPPORT PROJECT

<b>A. EXPENSES BUDGET (YEAR 1- 2009/10)</b>		<b>A1 + A2 + A3 + A4 + =</b>	<b>R1,495,635</b>
<b>A1. Office Expenses</b>			<b>R 48,600</b>
Printing, Stationery & Postage	R1000/month (12 months)		<b>R 12,000</b>
Electricity & Water	R1000/month (12 months)		<b>R 12,000</b>
Telephone	R1,500/month (12 months)		<b>R 18,000</b>
Computer Expenses	R500/month (12 months)		<b>R6,000</b>
<b>A2. Human Resources</b>			<b>R756,000</b>
Doctor (Project Manager)	R15,000/month (12 months)		<b>R 180,000</b>
Administration Assistant/Receptionist	R3,500/month (12 months)		<b>R 42,000</b>
Nurse (senior)	R10,000/month each (12 months)		<b>R 120,000</b>
Social Worker (level 9 or 10)	R10,000/month each (12 months)		<b>R 120,000</b>
Social Auxiliary Worker	R4,500/month each (12 months)		<b>R 54,000</b>
Counsellors (senior) x 2	R5,000/month each (12 months)		<b>R 120,000</b>
Community Workers/Junior Counsellors x 5	R2,000/month each (12 months)		<b>R 120,000</b>
Volunteers			<b>R0</b>
<b>A3. Capital Expenditure (1- Stop Building)</b>			<b>R 615,035</b>
Perimeter Fence (security)	540m steel palisade @ R480/m		<b>R 259,200</b>
Razor wire (security)	Top & bottom		<b>R 40,000</b>
Vehicle Access Gate			<b>R 15,000</b>
Pedestrian Access Gate			<b>R 4,000</b>
New Bathrooms	New ladies & gents bathrooms		<b>R 50,000</b>
Motor Vehicle	If no donation is secured		<b>R 150,000</b>
Furniture & Equipment (quote attached)	Offices, counselling & training rooms		<b>R 96,835</b>
<b>A4. Other Project-Related Expenses</b>			<b>R 76,000</b>
OVC & Community Support	Emergency Support (R5,000/month)		<b>R60,000</b>
No Apologies School Programme	4 Schools, 2 grades/school (n=1000)		<b>R 16,000</b>
<b>B. FUNDS/RESOURCES SECURED</b>			<b>R10,000</b>
Furniture & Equipment	In-kind donations received		<b>R10,000</b>
<b>C. FUNDS REQUIRED</b>		<b>A - B =</b>	<b>R1,485,635</b>